#### SAVE WATER IN YOUR HOME follow these water-saving ideas: Dishwasher Other Conservation Behavior: Conservation Behavior: - 1.4% 2.2% Don't use the toilet as Use the short cycle. a trash can. Install a Save up to 25% high efficiency toilet. Save up to 80% Leaks Conservation Behavior: 13.7% **Toilet** Nearly 67% of homes Conservation Behavior: 26.7% leaked an average of Use efficient washer 10 gallons per day. **Faucet** or adjust water Repair them! 15.7% level to match load. Save up to 100% Save 20-40% Laundry Shower 21.7% Conservation Behavior: Conservation Behavior: 18.5% Turn the tap off between Shorter showers, low-flow soaping and rinsing. shower heads, shallower baths. Save 50-80% Save 30-50%

### **Reminders:**

- All commercial and apartment irrigation systems must be equipped with rain and freeze sensors. All residential irrigation sprinkler systems installed on or after January 1, 2007 must be equipped with rain and freeze sensors.
- A 5% charge is added to water and sewer bills when the bill is not paid by the due date. The 5% is calculated on the current month's water and sewer charges.

For a complete list of fees and payment options, or if you have any questions or concerns, please:

Check our Web site: www.arlingtontx.gov/water

Email us: water@arlingtontx.gov

**Call us:** 817-275-5931

Write us: Arlington Utilities P.O. Box 90020 Arlington, TX 76004-3020

Si necesita usted hablar con un representante en Español, por favor llame al 817-275-5931.

Beautify your landscaping and save water and money!
Visit <a href="www.txsmartscape.com">www.txsmartscape.com</a> to find out how.
Use drip irrigation on your shrubbery and flower beds and save 60% of the water used for these areas!
Search "drip irrigation retrofit" on the web to find out how to convert from spray to drip.

For more information on water conservation, visit <u>www.SaveArlingtonWater.com</u>.

Rev. 10/08

# WATER SEWER Rate Changes

# **Conserve Water — Save Money on your Water Bill**

Effective October 1, 2008, there are changes to the water and sewer rates. The increases in rates are due to the increase in operational costs for electricity, chemicals used in the water treatment process, and wastewater treatment expenses. Even with these adjustments, Arlington's rates continue to be among the lowest in the metroplex. A water conservation rate methodology is used by Arlington Water Utilities. Water conservation rates reward customers with lower water usage. The lower water usages are charged at a lower rate per thousand gallons (this is illustrated in Table 1). The impact on each customer will vary according to the customer class and their water usage. Two examples that follow include the average water user and the minimum water user. The adjustments will result in a monthly increase of \$4.66 or 9.86% for the average residential customer using 10,000 gallons of water and 6,000 gallons of sewer per month. The monthly charge for customers using 2,000 gallons of water and 2,000 gallons of sewer will increase \$1.20 or 7.39%. See additional rate and fee details inside.

## Go Green with Arlington Water Utilities Enhanced Website

Save time and money by receiving your utility bill by e-mail. There's no standing in line, no stamps, no convenience fee, and you can pay at your convenience, 24 hours a day. By enrolling for eBill/ePay, you are

agreeing to receive notification of your utility bill via e-mail (no paper bill will be sent) and to pay your bill online using a VISA, Mastercard, or Discover.

To begin eBill/ePay, simply register and enroll your water account(s) by going

to the Water Website www.arlingtontx.gov/water.

## WATER CONSERVATION

Watering is prohibited year-round from 10 a.m. to 6 p.m. Per ordinance, all residential irrigation sprinkler systems installed on or after January 1, 2007 must be equipped with rain and freeze sensors. All commercial and apartment landscape irrigation systems must be equipped with rain and freeze sensors.

Table 1 contains the charge per 1,000 gallons for water rates for all residential, duplex, residential builder and individual mobile home account classifications.

TABLE 1: Water Conservation Rates Residential Block Structure		
Usage (1,000 gal)	Rate	
0 - 2	\$1.36	
3 - 10	\$1.93	
11 - 15	\$2.91	
16 - 29	\$3.35	
≥ 30	\$4.00	

Table 2 contains water rates for all commercial, apartment, institutional and high volume meter account classifications.

TABLE 2: Water Conservation Rates Commercial Block Structure		
	Usage (1,000 gal)	Rate
	0 - 15	\$1.93
	≥ 16	\$2.08

Table 3 contains the per 1,000 gallon charge for all meters used for sprinkler accounts, regardless of account classification.

TABLE 3: Water Conservation Rates Irrigation Block Structure		
Usage (1,000 gal)	Rate	
0 - 29	\$3.35	
≥ 30	\$4.00	

Table 4 contains water rates for all construction meter account classifications.

<b>TABLE 4: Water Conservation Rates</b>		
Construction	<b>Block Structure</b>	
Usage (1,000 gal)	Rate	
All usage	\$4.50	

## Sewer Rates per 1,000 gallon charge

## All Classifications Block Structure Usage (1,000 gal) All Usage \$2.92

FY 2008 Fixed Monthly Fees		
Meter Size	Water	Sewer
3/4" (≤ 2,000 gal) Residential only	\$4.90	\$4.00
3/4" (≥ 3,000 gal) Residential and all other customer classes	\$8.47	\$7.77
1"	\$14.82	\$13.60
1-1/2"	\$33.88	\$31.08
2"	\$59.29	\$54.39
3"	\$136.04	\$72.21
4"	\$218.36	\$125.22
6"	\$507.69	\$286.00
8"	\$795.56	\$450.95
10"	\$1,195.03	\$676.39

## **EXAMPLE**

The following **example** billing calculation is for a 3/4" meter using 11,000 gallons of water on a domestic meter (serving the inside of the home) and 8,000 gallons of sewer:

Example — Water Charge			
Fixed fee	\$ 8.47		
First 2,000 gallons	\$ 2.72	(2 x \$1.36)	
Next 8,000 gallons	\$15.44	(8 x \$1.93)	
Last 1,000 gallons	<u>\$ 2.91</u>	(1 x \$2.91)	
TOTAL	\$29.54		

Example — Sewer Charge			
Fixed fee	\$ 7.77		
8,000 gallons	<u>\$23.36</u>	(8 x \$2.92)	
TOTAL	\$31.13		

For any classification of customer with a sprinkler system tied into their domestic account (i.e., the meter is not being used as a sprinkler meter exclusively), the billings will be calculated using the water block rates and not the irrigation block rates.